

Monday 3 December 2007			
REFORM, CHRONIC CARE MODELS AND ROI <i>Chair: Warren Todd, Executive Director, International Disease Management Alliance (IDMA), USA</i>			
09:00	Opening keynote: Dr Leo Kliphuis , Deputy Director Public Health, Ministry of Health, Welfare and Sports, The Netherlands <i>"Prevention and management – Reforming health systems to better take in account chronic diseases"</i>		FOYER
09:30	Prof Barbara Starfield , University Distinguished Professor, The Johns Hopkins University, USA <i>"Chronic care or chronic diseases? Definitions, care models and strategies"</i>		FOYER
10:00	Dr Bert Vrijhoef , Professor, Faculty of Health, Medicine & Life Sciences, University Maastricht, Department of Integrated Care, University Hospital Maastricht, The Netherlands Ian Duncan , President, Solucia Consulting, Inc., USA <i>"Chronic care programmes – measuring success and determining the Return On Investment (ROI)?"</i>		FOYER
10:30	Networking Session and Coffee Break	Special book signing session: Prof Barbara Starfield	AMSTERDAM ROOM
ALIGNING FINANCIAL INCENTIVES AND RESTRUCTURING CARE <i>Chair: Dr Fiona Godlee, Editor-in-Chief, British Medical Journal, UK</i>			
11:00	Dr Richard Smith , CEO, UnitedHealth Europe, United Kingdom <i>"Using healthcare finance to promote chronic disease management"</i>		FOYER
11:30	Executive Payer-Provider Roundtable: <i>"Aligning incentives and managing the conflict of interest between providers and payers"</i> <ul style="list-style-type: none"> • Prof Isabelle Durand-Zaleski, Professor of Medicine, University of Paris XII; Chief of Public Health, Henri Mondor Hospital; President, Scientific Committee for Evidence-based Medicine in Cancer, France • Andrea Donatini, Director, Economic Evaluation of Providers, Local Health Unit of Parma, Italy • Dr Marco Bonollo, Director, Disease Management Unit, Professorial General Medical Unit, The Alfred Hospital; President, Australian Disease Management Association, Australia • Dr Ricardo Guggenheim, Lead, Clinical Content Development, McKesson Health Solutions, USA • Sophia Schlette, Project Director, International Network Health Policy & Reform Bertelsmann Stiftung; Detached to the Federal Ministry of Health, Germany Moderator: Prof Hans Maarse , Professor of Health Care Policy Analysis, Faculty of Health Sciences, University of Maastricht, The Netherlands		FOYER
12:30	Networking Luncheon		WINTERGARDEN
IT INFRASTRUCTURES, ELECTRONIC HEALTH RECORDS AND CHRONIC CARE <i>Chair: Andrew Jaminson, Head of Health & Local Government UK, Capgemini, UK</i>			
14:30	Dr Mike Bainbridge , Clinical Architect, NHS Connecting for Health, United Kingdom <i>"Using the EHR to deliver 21st century care for citizens with chronic disease – It's all about sharing and standards"</i>		FOYER
15:00	Dr Rob Neeter , Founder, Diagnosis4Health, The Netherlands <i>"Real wins in chronic care to improve workflow outcomes"</i>		FOYER
15:30	Dr Josep Roca , Director, Chronic Care Programme, Hospital Clinic; Professor of Medicine, University of Barcelona, Spain <i>"Using IT to integrate care for chronic conditions"</i>		FOYER
16:30	Networking Session and Refreshment Break		AMSTERDAM ROOM
DRAMATICALLY IMPROVING CLINICAL OUTCOMES <i>Chair: Dr Fiona Godlee, Editor-in-Chief, British Medical Journal, UK</i>			
17:00	David Colin-Thomé , National Clinical Director for Primary Care, Department of Health, United Kingdom <i>"Redesigning care to dramatically improve clinical outcomes"</i>		FOYER
17:30	Prof Reinout van Schilfgaarde , Chair, National Diabetes Federation, The Netherlands <i>"Building incentives to reorganize care for improved outcomes in diabetes and COPD"</i>		FOYER
18:00	Prof Thomas Pieber , Medical Director, University Hospital of Graz, Austria <i>"New approach to chronic illness, patient orientation and epidemiology: The example of diabetes"</i>		FOYER
18:30	Dr Cornelius Erbe , Head of BU Product Management, Deutsche Angestellten Krankenkasse (DAK), Germany <i>"Partnering with the private sector to provide self care, web-based and one-on-one telephonic support for patients with heart disease and respiratory conditions"</i>		FOYER
19:00	Cocktail reception		AMSTERDAM ROOM
20:30	Congress adjourns		
Tuesday 4 December 2007			
EMPOWERING PATIENTS AND SUPPORTING SELF-CARE <i>Chair: Cor Spreeuwenberg, Dean, Faculty of Health Sciences, Professor, Department of Integrated Care, University Maastricht, The Netherlands</i>			
08:30	Dr Else Smith , Director, National Centre for Health Promotion and Disease Prevention, National Board of Health, Denmark <i>"The role of patient education in disease management programs"</i>		FOYER
09:00	Maggie King , Head of Information for Choice Programme, Department of Health, United Kingdom <i>"Information Prescriptions – empowering patients with accredited information"</i>		FOYER
09:30	Dr Felicia Hill-Briggs , Assistant Professor, Departments of Medicine; Health, Behavior and Society; and PM&R, Welch Center for Prevention, Epidemiology & Clinical Research, Johns Hopkins Medical Institutions, USA <i>"Problem solving and diabetes self-management"</i>		FOYER
10:00	Malinda Peoples , Immediate Past President, American Association of Diabetes Educators; Managing Director, Peoples Consulting, USA <i>"Using patient-centred indicators of diabetes self-care to promote behaviour change and to drive clinical practice change"</i>		FOYER
10:30	Networking Session and Coffee Break		AMSTERDAM ROOM
TELEHEALTH AND REMOTE MONITORING <i>Chair: Andrew Jaminson, Head of Health & Local Government UK, Capgemini, UK</i>			
11:00	Peter Gilroy , Chief Executive, Kent County Council, United Kingdom <i>"Telehealth: long term condition monitoring and the implications for health and social care"</i>		FOYER
11:30	Dr Michael Hansen-Nord , Senior Consultant, Medical Department, Funen Hospital, Denmark <i>"Using telemedicine and remote monitoring technologies to improve care for COPD patients"</i>		FOYER
12:00	Sture Pettersen , Deputy Manager, Norwegian Center of Telemedicine and Health, University Hospital of North Norway, Norway <i>"Research and innovation in personalised telemedicine for chronic diseases: What's next?"</i>		FOYER
12:30	Networking Luncheon		WINTERGARDEN
WELLNESS AND PREVENTION OF CHRONIC DISEASES <i>Chair: Warren Todd, Executive Director, International Disease Management Alliance (IDMA), USA</i>			
14:00	Anna Coote , Head of Engaging Patients and the Public, Healthcare Commission; Commissioner for Health, Sustainable Development Commission, United Kingdom <i>"Promoting health and preventing chronic diseases – Where do we start?"</i>		FOYER
14:30	Marc Suhrcke , Economist, WHO European Office for Investment for Health and Development, Italy <i>"The economic case for chronic disease prevention in Europe"</i>		FOYER
15:00	Closing Keynote: Dr Harry Burns , Chief Medical Officer, Scotland <i>"Active management of chronic diseases: health and economic benefits"</i>		FOYER
15:30	Chairman's closing remarks and conclusion of programme		