

AGENDA-AT-A-GLANCE

MONDAY, AUGUST 3, 2009

8:00 AM	Registration	Harbor Ballroom Foyer
8:30 AM – 11:15 AM	Pre-Congress Forum	A Deep Dive into the NCQA Approved Patient-Centered Medical Home Phyllis Torda, Senior Executive, Strategic Initiatives, National Committee for Quality Assurance (NCQA) Salvatore Volpe, MD, FAAP FACP CHCQM, Adolescent and Adult Medicine Physician, Oakwood Medical Consultants
11:15 AM – 12:00 PM	Pre-Congress Adjournment; Lunch on your Own	
12:00 PM – 12:15 PM	CHAIRPERSON'S WELCOME & OPENING REMARKS	Harbor Ballroom
	Harold D. Miller, President and Chief Executive Officer, Network for Regional Healthcare Improvement ; Executive Director, Center for Healthcare Quality and Payment Reform	
12:15 PM – 1:00 PM	OPENING KEYNOTE ADDRESS: Setting a New Vision for Health Care Reform in America	Harbor Ballroom
	Phil Bredesen, Governor, State of Tennessee	
1:00 PM – 2:15 PM	OPENING KEYNOTE PANEL: Health Care's Panacea – Establishing a Sustainable Model for High-Performing Health Care	Harbor Ballroom
	Charles D. Baker, Former President and Chief Executive Officer, Harvard Pilgrim Health Care, Inc Robert Margolis, MD, Chairman and Chief Executive Officer, HealthCare Partners, LLC ; Immediate Past Chairman, Board of Directors, National Committee for Quality Assurance (NCQA) David C. Goodman, MD, MS, Director, Center for Health Policy Research, The Dartmouth Institute for Health Policy and Clinical Practice (TDI) ; Professor of Pediatrics, Dartmouth Medical School Moderator: Jeff Goldsmith, PhD , President, Health Futures Inc. ; Associate Professor, Medical Education, School of Medicine, University of Virginia	
2:15 PM – 3:00 PM	SPECIAL SURVEY UPDATE: The 2008 Leapfrog Hospital Survey Predicts Challenges Ahead – Surprise Findings on Efficiency, HIT Systems, and Safe Practices with an Exclusive Preview of 2009 Results	Harbor Ballroom
	Leah Binder, MA, MGA, Chief Executive Officer, The Leapfrog Group	
3:00 PM – 3:30 PM	Networking and Refreshment Break in the Executive Networking Lounge	
3:30 PM – 4:45 PM	KEYNOTE PANEL: Transformational Leadership to Achieve a Culture of High-Quality, Patient-Centered Care	Harbor Ballroom
	William E. Corley, President and Chief Executive Officer, Community Health Network Patricia A. Gabow, MD, Chief Executive Officer, Denver Health; Recipient, 2008 National Center for Healthcare Leadership Award Pat Ford Roegner, MSW, RN, FAAN, Chief Executive Officer, American Academy of Nursing Moderator: Harold A. Picken, MD, MPH , Vice President, Health Operations, Blue Cross Blue Shield of Rhode Island (BCBSRI)	
4:45 PM – 6:00 PM	CLOSING KEYNOTE ROUNDTABLE: Crossing the Intersection of Incentive Payments, Cost and Quality – The Future of Pay-for-Performance and Payment Reform	Harbor Ballroom
	Nicholas Wolter, MD, Chief Executive Officer, Billings Clinic ; Former Commissioner, Medicare Payment Advisory Commission (MedPAC) ; Member, Board of Trustees, American Hospital Association (AHA) Helen Burstin, MD, MPH, Senior Vice President, Performance Measures, National Quality Forum (NQF) Dana Gelb Safran, ScD, Senior Vice President, Performance Measurement & Improvement, Blue Cross Blue Shield Of Massachusetts (BCBSMA) Brent C. James, MD, MStat, Chief Quality Officer and Executive Director, Institute for Health Care Delivery Research, Intermountain Healthcare Moderator: Bruce Bagley, MD , Medical Director, Quality Improvement, American Academy of Family Physicians (AAFP)	
6:00 PM – 7:00 PM	Networking Cocktail Reception in the Executive Networking Lounge	

TUESDAY, AUGUST 4, 2009

7:00 AM	Networking Breakfast and Registration in the Executive Networking Lounge	
7:00 AM – 8:00 AM	Breakfast Market Insight Series I:	Graduate Medical Education as a Key Driver to Hospital Quality Improvement Kimberly Pierce-Boggs, Executive Director, Alliance of Independent Academic Medical Centers • Mark C. Shields, MD, MBA, FACP, Vice President of Medical Management, Advocate Health Care ; Senior Medical Director, Advocate Physician Partners
8:00 AM – 8:05 AM	CHAIRPERSON'S WELCOME & OPENING REMARKS	Harbor Ballroom
	Harold D. Miller, President and Chief Executive Officer, Network for Regional Healthcare Improvement ; Executive Director, Center for Healthcare Quality and Payment Reform	
8:05 AM – 8:45 AM	OPENING KEYNOTE ADDRESS: Aligning Medicare with Quality of Care – Critical Insight from CMS	Harbor Ballroom
	William Taylor, MD, MPH, Director, Division of Quality Improvement, Boston Regional Office, Centers for Medicare & Medicaid Services (CMS)	
8:45 AM – 9:15 AM	KEYNOTE ADDRESS: Setting a Framework for Sustainability, Affordability and Quality	Harbor Ballroom
	JudyAnn Bigby, MD, Secretary, Health and Human Services, The Commonwealth of Massachusetts	
9:15 AM – 10:00 AM	KEYNOTE PANEL: An Update on the Massachusetts Experience – Applying Lessons Learned to a New Wave of Reform Initiatives	Harbor Ballroom
	Lynn Nicholas, FACHE, President and Chief Executive Officer, Massachusetts Hospital Association Mario E. Motta, MD, President, Massachusetts Medical Society Moderator: Harold D. Miller , President and Chief Executive Officer, Network for Regional Healthcare Improvement ; Executive Director, Center for Healthcare Quality and Payment Reform	
10:00 AM – 10:15 AM	Networking and Refreshment Break in the Executive Networking Lounge	

AGENDA-AT-A-GLANCE

TUESDAY, AUGUST 4, 2009

CONCURRENT EDUCATIONAL SUMMITS (Choose 1 of 3)

SUMMIT 1: Performance Measurement and Payment Reform Harbor Ballroom

SUMMIT 2: Patient Safety and Error Reduction Burroughs Room

SUMMIT 3: Care Management and Coordination Lewis Room

Chairperson's Opening Remarks

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Chairperson's Opening Remarks

Learning by Leading: California's Pay for Performance Program

Dolores Yanagihara, MPH, Program Director, Pay for Performance, **Integrated Healthcare Association (IHA)**

Care Process Redesign to Prevent Medical Errors

Mary Reich Cooper, MD, JD, Vice President & Chief Quality Officer, **Lifespan Corporation**; Assistant Professor of Medicine (Research), The Warren Alpert Medical School, **Brown University**

Group Medical Visits – Alternative Models for Care Amidst the Physician Shortage

Zeev Neuwirth, MD, Chief of Clinical Effectiveness and Innovation, **Harvard Vanguard Medical Associates / Atrius Health**

Debra Prescott, Program Director, Shared Medical Appointments, **Harvard Vanguard Medical Associates / Atrius Health**

The High-Stakes Use of Data – Assessing the Impact Across All Stakeholders

Melinda Karp, Director of Strategic Planning and Business Development, **Massachusetts Health Quality Partners (MHQP)**

Enhancing Patient-Provider Communications to Improve Medication Safety and Ensure Safe Transitions

Cheri Lattimer, RN, BSN, Executive Director, **Case Management Society of America**; Project Director, **National Transitions of Care Coalition (NTOCC)**

Paula Griswold, MS, Executive Director, **Massachusetts Coalition for the Prevention of Medical Errors**

Welcome to the MediQHome – Open Access, Personal Physicians, PHRs and Coordinated Care

David Hanekom, MD, Medical Director, Medical Management, **Blue Cross Blue Shield of North Dakota**

Julie Blehm, MD, Clinic Director, Internal Medicine Resident Clinic, **MeritCare Health System**

Luncheon in the Executive Networking Lounge

Harbor Ballroom Foyer

CONCURRENT EDUCATIONAL SUMMITS (Continued)

SUMMIT 1: Harbor Ballroom

SUMMIT 2: Burroughs Room

SUMMIT 3: Lewis Room

A Health Plan's Solution to Quality and Total Cost Improvements

Kirsten Anderson, MD, Chief of Staff to the Chief Medical Officer, **Aetna**

Improving Whole System Performance through Transparency of Quality and Safety Data

Alide L. Chase, MS, Senior Vice President, Quality and Service, **Kaiser Permanente**

Applied Models for Patient and Family Engagement

E. Dale Collins, MD, Medical Director, Comprehensive Breast Oncology Program, **Dartmouth-Hitchcock Medical Center**; Director, Center for Informed Choice, **The Dartmouth Institute (TDI) for Health Policy and Clinical Practice**

Collaborative Payment Models to Drive Quality – An Update on the Alternative Quality Contract (AQC)

Deborah Devaux, Executive Director, Community Transformation, **Blue Cross Blue Shield of Massachusetts**

The Emerging Role of Patient Safety Organizations (PSOs)

William Munier, MD, Director, Center for Quality Improvement and Patient Safety, **Agency for Healthcare Research and Quality (AHRQ)**

Mark Keroack, MD, MPH, Vice President and Chief Medical Officer, **University HealthSystem Consortium**

Benefit Package Redesign and Wellness Incentives – The Employer's Role in Transformation

Michael Vittoria, Vice President, Human Resources, **Sperian Protection**; President, **Rhode Island Business Group on Health**

Networking and Refreshment Break in the Executive Networking Lounge

Harbor Ballroom Foyer

FEATURED CASE STUDIES (Choose 1 of 3)

CASE STUDY 1: Harbor Ballroom

CASE STUDY 2: Burroughs Room

CASE STUDY 3: Lewis Room

Deploying Accountable Care Systems to Enhance Value

Harold D. Miller, President and Chief Executive Officer, **Network for Regional Healthcare Improvement**; Executive Director, **Center for Healthcare Quality and Payment Reform**

An Alternative Accreditation Model to Improve Clinical Quality

Patrick Horine, MHA, Executive Vice President, Accreditation, **DNV Healthcare**

Claire Lee, RN, MSN, CNAA, CPHQ, Senior Administrative Director Quality/Safety, **Ball Memorial Hospital**

Utilizing Value-Based Benefit Design to Enhance Care Management

Irene Fraser, PhD, Director, Center for Delivery, Organization and Market, **Agency for Healthcare Research and Quality (AHRQ)**

Dennis White, Senior Vice President, Value-Based Purchasing, **National Business Coalition on Health (NBCH)**

AGENDA-AT-A-GLANCE

TUESDAY, AUGUST 4, 2009

4:05 PM – 4:45 PM	KEYNOTE ADDRESS: How Many More Studies Will It Take – Using Evidence to Improve Efficiency Wendy Everett, ScD, President, New England Healthcare Institute (NEHI)	Harbor Ballroom
4:45 PM – 5:45 PM	CLOSING KEYNOTE ROUNDTABLE: Advancing the Quality Agenda – Breaking Down the Barriers to an Integrated Health Care System Cristie Travis, Chief Executive Officer, Memphis Business Group on Health; Chair, Board of Governors, National Business Coalition on Health Bruce H. Hamory, MD, FACP, Executive Vice President and Chief Medical Officer Emeritus, Geisinger Health System Barbra G. Rabson, Executive Director, Massachusetts Health Quality Partners (MHQP) Moderator: Robert Brooks, MD, PhD, MBA, Medical Director, Delmarva Foundation for Medical Care	Harbor Ballroom
5:45 PM – 6:00 PM	<i>Chairperson's Closing Remarks</i>	Harbor Ballroom

WEDNESDAY, AUGUST 5, 2009

7:00 AM	<i>Networking Breakfast and Registration in the Ballroom Foyer</i>		Harbor Ballroom Foyer
7:00 AM – 8:00 AM	Breakfast Market Insight Series II:	Gainsharing to Reduce Hospital Acquired Conditions – Leapfrog's Demo Update James Reynolds, Healthcare Economist, President and Founder, Reynolds & Company Daniel T. Roble, JD, Partner, Health Care Group, Ropes & Gray ; Counsel, The Leapfrog Group Jeremy Nobel, MD, MPH, Adjunct Lecturer, Harvard School of Public Health	Lewis Room
8:00 AM – 8:05 AM		CHAIRPERSON'S WELCOME & OPENING REMARKS Harold D. Miller, President and Chief Executive Officer, Network for Regional Healthcare Improvement ; Executive Director, Center for Healthcare Quality and Payment Reform	Harbor Ballroom
8:05 AM – 9:15 AM	OPENING KEYNOTE PANEL: The Digital Road to Recovery and Quality Improvement – Defining the Value in Health IT Investment Cynthia Bero, MPH, Chief Information Officer, Partners Community Healthcare, Inc. Jonathan B. Perlin, MD, PhD, MSHA, FACP, FACMI, President, Clinical Services and Chief Medical Officer, HCA, Inc. / Hospital Corporation of America Karen Bell, MD, MMD, Senior Vice President of Health Information Technology Services, Masspro ; Former Director, Office of the National Coordinator, US Department of Health and Human Services Moderator: Reed Gelzer, MD, Member, Privacy & Compliance Panel, Certification Commission for Healthcare Information Technology (CCHIT) ; Co-founder, Advocates for Documentation Integrity and Compliance		Harbor Ballroom
EXECUTIVE SEMINAR SERIES I (Choose 1 of 3)			
9:20 AM – 10:30 AM	Harbor Ballroom SEMINAR A: Clinical Integration Strategies to Drive Performance and Transform Care Kathleen Curtin, RN, MBA, Chief Clinical Informatics Officer, Kaleida Health Jonathan Einbinder, MD, MPH, Corporate Manager, Quality Data Management, Clinical Informatics Research & Development, Partners Healthcare System	Burroughs Room SEMINAR B: Building an Infrastructure to Support Primary Care – The Role of State Led Pilots Sarah C. Shih, MPH, Director of Healthcare Quality Information, Primary Care Information Project, New York City Department of Health and Mental Hygiene Dianne Hasselman, MSPH, Associate Vice President, Center for Health Care Strategies (CHCS)	Lewis Room SEMINAR C: Searching for the Silver Bullet of Consumer Engagement Paul Thompson, Vice President, Product Development, CIGNA Healthcare Jim Chase, Executive Director, Minnesota Community Measurement Marilyn Schlein Kramer, Executive Director Partnership for Healthcare Excellence
10:30 AM – 10:35 AM	<i>Session Transition</i>		
EXECUTIVE SEMINAR SERIES II (Choose 1 of 3)			
10:35 AM – 11:45 AM	Harbor Ballroom SEMINAR D: Aligning Physician-Hospital Incentives to Improve Care Stuart Guterman, Assistant Vice President and Director, Program on Payment System Reform, The Commonwealth Fund Craig E. Samitt, MD, MBA, Chief Executive Officer, Dean Health System	Burroughs Room SEMINAR E: Online Physician Reporting Sites – Reliable or Just Convenient? Anne-Marie J. Audet, MD, MSc, Vice President, Quality Improvement and Efficiency, The Commonwealth Fund Charles (Chad) Pomeroy, Vice President, eBusiness and Consumer Innovation, WellPoint Barbra G. Rabson, Executive Director, Massachusetts Health Quality Partners (MHQP)	Lewis Room SEMINAR F: Using Lean Methodologies to Boost Efficiency and Achieve Bottom Line Improvements Dean C. Bliss, Lean Improvement Specialist, Iowa Health System James Parish, Executive Vice President, Healthcare Practice, RWD Technologies Moderator: William B. Munier, MD, MBA, Director, Center for Quality Improvement and Patient Safety, Agency for Healthcare Research and Quality (AHRQ)
11:45 AM – 12:05 AM	<i>Lunch and Refreshments Available in the Ballroom Foyer</i>		
12:05 PM – 1:15 PM	LUNCHEON KEYNOTE PANEL: Delivering Better Care at Lower Costs – Top CEO's Reinventing Health Care Gary L. Gottlieb, MD, MBA, President, Brigham and Women's Hospital Gary S. Kaplan, MD, FACP, FACMPE, Chairman and Chief Executive Officer, Virginia Mason Medical Center Joel T. Allison, FACHE, President and Chief Executive Officer, Baylor Health Care System ; <i>#15 Modern Healthcare's 100 Most Powerful People in Healthcare 2008</i> Craig E. Samitt, MD, MBA, Chief Executive Officer, Dean Health System		Harbor Ballroom
1:15 PM – 1:30 PM	CHAIRPERSON'S CLOSING REMARKS; Congress Concludes		