

# AGENDA-AT-A-GLANCE

## MONDAY, SEPTEMBER 27, 2010

11:00 am - 12:00 pm	Main Summit Registration in the Executive Networking Lounge; Lunch on your own
12:00 pm - 12:15 pm	Chairperson's Welcome and Opening Remarks
12:15 pm - 1:00 pm	<b>OPENING KEYNOTE ADDRESS:</b> Reform Implications and Strategies for Maintaining, Sustaining and Increasing Business

	Track A: Billing, Bad Debt, Denials and Claims Management	Track B: Front and Back End Tools, Technologies and Techniques
1:00 pm - 1:45 pm	Educating Your Physicians on the Importance of Clinical Documentation and to "Say What They Mean"	How to Implement a Service Culture Across the Revenue Cycle
1:45 pm - 2:30 pm	Over Come the Struggles with Bad Debt, Self-Pay and Charity Plans	360 Degrees of the CDH Revenue Cycle Triangle - Payer, Provider, Consumer

2:30 pm - 3:00 pm *Networking and Refreshment Break in the Executive Networking Lounge*

3:00 pm - 3:45 pm	Protecting Your Revenue and Ensuring Payment	The Joint Commission Management of Contracted Services - Review Clinical Contracts and Specific Activities to Ensure Contract Review Management Compliance
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3:45 pm - 4:45 pm	<b>CLOSING KEYNOTE ADDRESS:</b> Cost Containment Strategies for a New Era
4:45 pm - 5:00 pm	Chairperson's Closing Remarks
5:00 pm - 6:00 pm	Networking, Cocktail Reception in the Executive Networking Lounge

## TUESDAY, SEPTEMBER 28, 2010

7:00 am - 8:00 am	Registration and Welcome Coffee in the Executive Networking Lounge
8:00 am	Chairperson's Welcome and Day Two Opening Remarks
8:00 am - 9:00 am	<b>OPENING KEYNOTE PANEL DISCUSSION:</b> Key Stakeholders — Do They All Agree? Building Partnerships Within an Organization
9:00 am - 9:45 am	<b>KEYNOTE ADDRESS:</b> Things Your CFO Never Taught You — The Clinical Foundation of Valuable and Efficient Health Care
9:45 am - 10:15 am	Networking Luncheon in the Executive Networking Lounge
10:15 am - 11:15 am	Linking Payment Reform to Delivery System Redesign — Accountable Care Organizations and Patient Centered Medical Homes
11:15 am - 12:00 pm	<b>CASE STUDY:</b> State of Colorado — Fundamental Re-Design of Health Care and It's Financing
12:00 pm - 1:00 pm	Luncheon in the Executive Networking Lounge
1:00 pm - 1:45 pm	<b>CASE STUDY:</b> Massachusetts General Hospital Pay-for-Performance and Quality Initiatives
1:45 pm - 2:00 pm	<b>CASE STUDY:</b> Revenue Cycle as a Key to Physician Satisfaction
2:00 pm - 3:00 pm	<b>CLOSING KEYNOTE PANEL DISCUSSION:</b> Health Care Reform Analysis — How Legislation, Value-Based Incentives and New Payment Reform Models Will Impact the Way Hospitals & Physicians are Paid
3:00 pm	Chairperson's Closing Remarks; Summit Concludes

\* Please note: The Summit schedule subject to change.