

# Agenda-At-A-Glance

## Wednesday, June 27, 2012

7:00 am - 8:00 am	Pre-Summit Workshops Registration and Welcome Coffee	
<b>Pre-Congress Workshops (Choose 1 of 2)</b>		
8:00 am - 11:15 am	<b>WORKSHOP A: Nuts and Bolts on Preparing to Transition to ICD-10: What Changes and Training is Required for Your Organization to Be Ready?</b>	<b>WORKSHOP B: Implementing Various Models for Post-Discharge Care</b>
11:15 am - 12:15 pm <i>Pre-Summit Workshop Concludes; Lunch on Your Own; Registration for Main Summit</i>		
<b>CHAIRPERSON'S WELCOME AND OPENING REMARKS</b>		
12:30 pm - 1:30 pm	<b>OPENING KEYNOTE:</b> Manage Staffing and Resources Using Historical Data and Queuing Theory	
1:30 pm - 2:15 pm	<b>CASE STUDY:</b> Avoid System Leakage and Decrease Door-to-Doc Time with Rapid Clinical Examination	
2:15 pm - 3:00 pm	<b>Re-Engineering the Patient Experience:</b> Evaluating the Future of Triage	
3:00 pm - 3:30 pm	<i>Networking and Refreshment Break in the Executive Networking Lounge</i>	
3:30 pm - 4:30 pm	<b>CASE STUDY:</b> Applying Lean Capacity Management to Reduce Length of Stay and Increase Quality	
4:30 pm - 5:30 pm	<b>CLOSING KEYNOTE:</b> Rapid Change of Hospital Operations and Organizational Culture to Improve Patient Flow: The Development of a Centralized Patient Flow Management Center	
5:30 pm - 5:45 pm	<b>CHAIRPERSON'S CLOSING REMARKS</b>	
5:45 pm - 6:45 pm	<i>Networking Cocktail Reception in the Executive Networking Lounge</i>	

## Thursday, June 28, 2012

8:00 am - 8:15 am	<b>CHAIRPERSON'S WELCOME AND DAY 2 REMARKS</b>
8:15 am - 9:15 am	<b>OPENING CASE STUDY:</b> Ending Ambulance Diversion as a Measure to Increase Safety and Quality Care
9:15 am - 10:15 am	<b>PANEL DISCUSSION:</b> Psychiatric Patients: What It Means For Throughput
10:15 am - 10:45 am	<i>Networking and Refreshment Break in the Executive Networking Lounge</i>
10:45 am - 11:30 am	<b>CASE STUDY:</b> Technology and Networking Initiatives Used to Manage Patient Placement
11:30 am - 12:15 pm	<b>CASE STUDY:</b> Quality Applications to Manage In-House Patient Flow
12:15 pm - 1:15 pm	<i>Networking Lunch in the Executive Networking Lounge</i>
1:15 pm - 2:00 pm	<b>KEYNOTE:</b> Developing an Integrated EMR to Coordinate Scheduling, Billing, and Clinical Information to Improve Flow
2:00 pm - 2:45 pm	<b>CASE STUDY:</b> Tools and Techniques to Achieve 11 AM Discharge
2:45 pm - 3:00 pm	<i>Networking and Refreshment Break in the Executive Networking Lounge</i>
3:00 pm - 4:00 pm	<b>PANEL DISCUSSION:</b> Pros and Cons of Creating a Discharge Lounge
4:00 pm - 5:00 pm	<b>CLOSING KEYNOTE:</b> How Efficient Patient Flow Coincides With Your Plan to Eliminate 30-Day Readmissions
5:00 pm - 5:15 pm	<b>CHAIRPERSON'S CLOSING REMARKS; CONGRESS CONCLUDES</b>