

Company Overview

Calypso Healthcare Solutions is a professional services firm backed by powerful technology to provide claims payment accuracy services to the Health Payer Insurance industry. Payers are able to turn processing errors into profits utilizing our proven model to **discover, recover and prevent** claims overpayments.

Calypso's disciplined approach is to review **all** claims data and audit suspect claims for any type of errors, aggressively recover claims overpayments and provide best practices and root-cause analysis for overpayment prevention.

Discovery

Prevention is the key to reducing claims expense and discovery is the first step in prevention. Experienced auditors utilizing **ClaimScope**, Calypso's proprietary audit engine and integrated management tool, work to discover and understand the drivers of claims overpayments for each client whether from system, processor, provider billing, contracting or benefit administration. Based on the data analysis and historical trends, Calypso partners with clients to build a comprehensive and structured prevention program to address quality issues on a consistent basis.

Recovery

Recovering overpayments is a substantial concern for health payers. Calypso provides flexible options for recovery. Clients with established recovery operations can leverage Calypso's recovery management system **Compass** to maximize recovery efforts, streamline processes and strengthening internal communication. **Compass** provides a centralized repository for documented communication, overpayment case management, and reporting. Calypso also provides expert recovery services to clients to supplement existing recovery efforts or a full recovery service that offers clients operational flexibility to respond to the ever-changing claims processing environment.

Calypso's Solutions

Calypso began its operations within a blues health plan and our firm is one that truly understands the unique needs of health payers.

- Calypso employs a forensic approach to analyzing historical data and trends for long lasting quality improvements.
- Our solutions allow clients to directly manage and control confidential provider payment information.
- Calypso's approach will not distract your operations team from their primary purpose – serving your members.
- Calypso is sensitive to the important relationship between health plans and their provider networks.
- **Prevention:** finding and recovering overpayments is only the first step. Calypso provides clients with the tools and information on how to identify and change processes to prevent future overpayments.
- **Results:** our discovery and recovery typically results between 1-3% of paid claims, even for plans with established in-house investigation and recovery teams.

Calypso is dedicated to being a valuable business partner to our clients. Our comprehensive approach ensures a full end-to-end Claims Payment Accuracy solution and turns overpayments into profits for your company's bottom line.

Calypso Healthcare Solutions is a subsidiary of Premera Blue Cross and is located in Seattle, WA. Since 2000, Calypso has delivered over \$300 million in savings for health plans and audits over 24,000,000 claims annually. For more information, please visit www.calypsohealthcare.com or call 1-888-448-5406.